

WELCOME TO THE DISTRICT OF HEILBRONN FIRST STEPS FOR UKRAINIAN REFUGEES

7 April 2022

Your First Steps after Arrival in the Heilbronn district (Landkreis Heilbronn)

- **Registration at your place of residence:**
Please register at the town hall of your place of residence (Residents' Registration Office - Einwohnermeldeamt). This is important for registering with the Immigration Authority (Ausländerbehörde), applying for benefits and admission to school for children/young people in the Heilbronn district (Landkreis Heilbronn).
- **Ensure that you can be reached by post:**
Please put your name on the letterbox so that mail from authorities and other agencies can be delivered to you or indicate an alternative delivery addressee when registering.
- **Registration with the Immigration Authority:**
After having registered with the Residents' Registration Office, the Immigration Authority will contact you stating an individual appointment for you. This appointment is necessary in order to register, to apply for a residence permit and to enter the work permit in your papers. Due to our current busy schedule, we kindly ask you not to make own appointments.

Financial Support & Medical Care

As a rule, refugees from the Ukraine in need of help are entitled to benefits according to the Asylum Seekers' Benefits Act (Asylbewerberleistungsgesetz). Within this framework, you can receive financial support and medical care. Please find more information as well as the application form for benefits at www.landkreis-heilbronn.de/hilfe-ukraine. Please enclose a copy of your registration certificate as well as a copy of the applicants' passport(s) with the application.

Please note that we are currently receiving a large number of applications. As a rule, benefits are granted retroactively from the date of application. In very urgent cases where medical services must be provided immediately or a financial advance is required, please contact the Benefits Authority via the Ukraine hotline (07131/994-1140).

Mobility in the Heilbronn District

Refugees from Ukraine can currently travel free of charge on all buses and trains of the "HNV" public transport association (Heilbronn region). Help Ukraine tickets, which you may have already received from the German Railway Company "Deutsche Bahn" for travelling on long-distance trains, or valid Ukrainian identity documents serve as tickets. This regulation is valid until revoked.

Multilingual Information (selection)

- **Handbook Germany:**
www.handbookgermany.de (Ukrainian, Russian, English)
- **Germany4Ukraine:**
www.germany4ukraine.de (Ukrainian, Russian, English)
- **Federal Government Commissioner for Migration, Refugees and Integration:**
www.integrationsbeauftragte.de/ukraine (Ukrainian, Russian, English)